

PROBLEMS retrieving your I-94?

If you entered the United States via air or sea after April 2013, you will be able to retrieve your electronic I-94 record at <https://i94.cbp.dhs.gov/i94/#/home>. If you are experiencing any difficulties retrieving your I-94 through the electronic system, please follow the instructions below:

I can't locate my I-94 online. What should I do?

If you tried to retrieve your I-94 from the [Official online system](#) and you receive a response that your I-94 is "Not Found", read the following questions to help you check for mistakes and try to enter the information again:

Please Do Not Use Dashes or Titles:

1. Did you enter your first and last name the same way it appears on your passport?
2. Did you enter the passport number that appears on the upper right hand side of your passport?
3. Did you enter your country of citizenship (country that issued the passport, not where you currently live)?
4. If you entered your first and middle name and it is not found, try one name or the other. Also try entering your first and middle name in the first name box.

If you still cannot find your I-94, please visit the nearest U.S. Customs and Border Protection [Deferred Inspection Site](#) and a CBP Officer will be able to assist you. You can visit any Deferred Inspection Site and do not need to return to the original place you entered the United States.

The closest Deferred Inspection Site to the University of Maryland is located at BWI airport (see instructions for getting to BWI below).

What should I do if I was admitted incorrectly to the United States?

If you were admitted incorrectly to the United States, you should visit a local Customs and Border Protection (CBP) Deferred Inspection Site or Port of Entry (POE) that has a Deferred Inspection office to have your admission record corrected. You can visit any Deferred Inspection Site and do not need to return to the original place you entered the United States.

The closest Deferred Inspection Site to the University of Maryland is located at BWI airport (see instructions for getting to BWI below).

Visiting the Baltimore-Washington International (BWI) Deferred Inspections Site

The Deferred Inspections Site at BWI is located in the International Concourse and is open from Mondays-Fridays, 8:00am-2:00pm. When visiting the deferred inspections site, prepare to bring all of your immigration documents (I-20, passport and visa) with you and a copy of your flight itinerary or ticket information from your trip to the United States.

A convenient way to get to BWI is the [B30 Greenbelt-BWI airport bus](#). Metro offers the BWI Express Metro bus service between BWI and the Greenbelt Metro Station. The bus runs every 60 minutes on weekdays only. For more information about the bus, call 202-637-7000 or go to www.wmata.com. You may also explore other ways to get to BWI by visiting <http://www.bwiairport.com/en/travel/ground-transportation>.

Once you have arrived at BWI's International Concourse, ask to be directed to the Customs and Border Patrol Deferred Inspections Site. The CBP officer there will review your information and should be able to assist you with correcting your I-94 record.