If you entered the United States via air or sea after April 2013, you can retrieve your electronic I-94 record at https://i94.cbp.dhs.gov/I94/#/home. If you are experiencing any difficulties retrieving your I-94 through the electronic system, please follow the instructions below:

I can't locate my I-94 online. What should I do?
If you tried to retrieve your I-94 from the Official online system and you receive a response that your I-94 is “Not Found”, read the following questions to help you check for mistakes and try to enter the information again:

Please Do Not Use Dashes or Titles:
1. Did you enter your first and last name the same way it appears on your passport?
2. Did you enter the passport number that appears on the upper right hand side of your passport?
3. Did you enter your country of citizenship (country that issued the passport, not where you currently live)?
4. If you entered your first and middle name and it is not found, try one name or the other. Also try entering your first and middle name in the first name box.

If these steps still result in the I-94 not found, please attempt to request a correction online.

1. Go to I-94 website (https://i94.cbp.dhs.gov/I94/#/home) and scroll to the bottom and click "Contact CBP".
2. Fill in the "Topic" as I-94/Traveler Compliance
3. Fill in the "Applicable Issue" as "Inaccurate of Missing Data in I-94 System"
4. Continue to fill out the fields on the form. In the uploads section, the student/scholar should upload the following documents, if available:
   a. Visa
   b. Passport photo page
   c. Picture of entry stamp in passport
5. Continue to fill out all other fields and sections of the form until it is fully submitted.
If your request is not able to be fixed via the online form, you should visit a local Customs and Border Protection Deferred Inspection site.

If you were not able to resolve your issue online, you should visit a local Customs and Border Protection (CBP) Deferred Inspection Site or Port of Entry (POE) that has a Deferred Inspection office to have your admission record corrected. You can visit any Deferred Inspection Site and do not need to return to the original place you entered the United States.

The closest Deferred Inspection Site to the University of Maryland is located at BWI airport.

Visiting the Baltimore–Washington International (BWI) Deferred Inspections Site

The Deferred Inspections Site at BWI is located in the International Concourse and is open from Mondays–Fridays, 8:00am–2:00pm. When visiting the deferred inspections site, prepare to bring all of your immigration documents (I-20, passport and visa) with you and a copy of your flight itinerary or ticket information from your trip to the United States.

There are two ways you can reach BWI from UMD via public transportation: one is by bus, another way is by train.

**By Bus:** Monday through Friday, take the Shuttle-UM 131 Gaithersburg Park and Ride bus and get off at the Gaithersburg Park and Ride. From here you can catch the MTA ICC bus (Route 201 - Gaithersburg to BWI Business district).

**By Train:** Monday through Friday, take the Shuttle-UM 126 New Carrollton route and get off at Stop 22, the New Carrollton Metro Station. From here, you can board the Penn Line of the MARC Train to BWI. A free and frequent shuttle runs between the AMTRAK/MARC station and the airport.

Once you have arrived at BWI’s International Concourse, ask to be directed to the Customs and Border Patrol Deferred Inspections Site. The CBP officer there will review your information and should be able to assist you with correcting your I-94 record.